

CAUTION TO WINDOWS VISTA/INTERNET EXPLORER 7 USERS

Some Windows Vista and Internet Explorer 7 (IE7) users are experiencing difficulties when using either the CD or Online formats of the Saskatchewan Hunter Education Program (SHEP).

SHEP users may encounter issues when IE7 Protected Mode (PM) and/or Windows Vista's User Account Control (V-UAC) security features are turned on (the default settings). Both IE7-PM and V-UAC are security features that prevent outside sources from writing files on the user's hard drive without consent. The current electronic versions of SHEP, both Online and CD formats, track student progress by writing small reports on the user's hard drive without asking for user consent. When students using IE7 and Windows Vista with UAC and PM security features turned on (the default setting from the factory) attempt to run SHEP the program is prevented from writing student tracking reports and causes the SHEP program to not respond.

To resolve this issue, students must turn off Vista's UAC prior to starting either the Online or CD format of SHEP. When the UAC is turned off, IE7-PM is automatically turned off. Click on the following link to find out more information on how to disable Windows Vista UAC. Method 4 is the most user friendly.

http://www.petri.co.il/disable_uac_in_windows_vista.htm

CAUTION to SHEP/Vista Users

Please remember to turn on UAC when you are finished with the SHEP training program (also explained in the above link). Failing to turn UAC back on will leave your computer vulnerable to outside sources.

We are working towards complete compatibility with Windows Vista and appreciate your patience on this matter. If you are still experiencing difficulties with this or any other issue, please phone or email the SAFE Office. (306) 352-6730 safee@sasktel.net